



<b>To: Steltronic Customer</b>	<b>Date: August 30, 2011</b>
<b>Attn:</b>	<b>From: Jim Osdale</b>
	<b>Re: Computer Change Out</b>

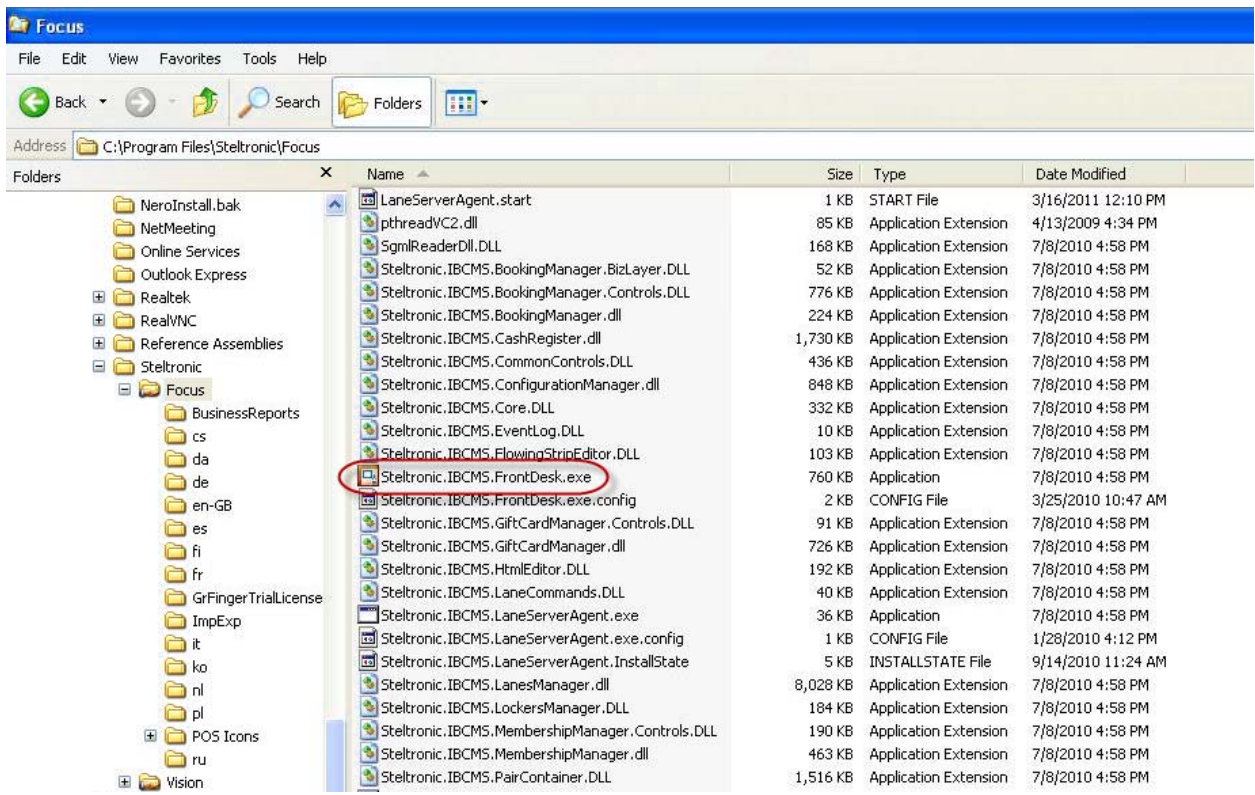
Urgent     For Review     Please Comment     Please Reply

Dear Steltronic Customer,

The PC included with this shipment has been completely tested for your touch screen monitors, receipt printers, cash drawers, fingerprint readers, and cash displays.

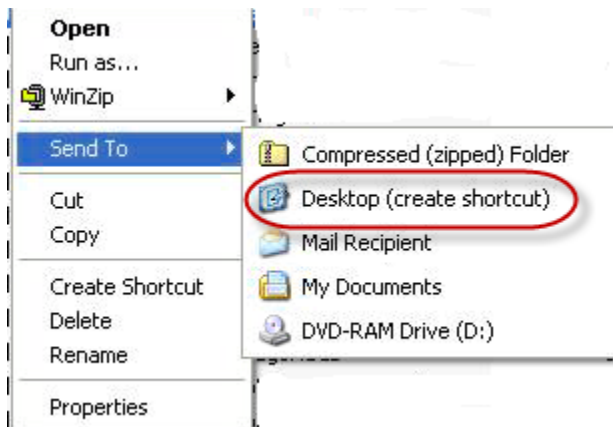
However, you should reference the attached diagram as to where you should connect your existing hardware into this PC.

In addition to this PC being completely tested and verified to work with our Focus server, you may notice there is no icon on this new workstation to start your Focus front desk software. This is because we cannot set this up here locally, the shortcut can only be created when this workstation is connected to your network. Please browse the network, find your IBCMS server, then browse to the folder called "Focus". When you open this folder, find the program here:



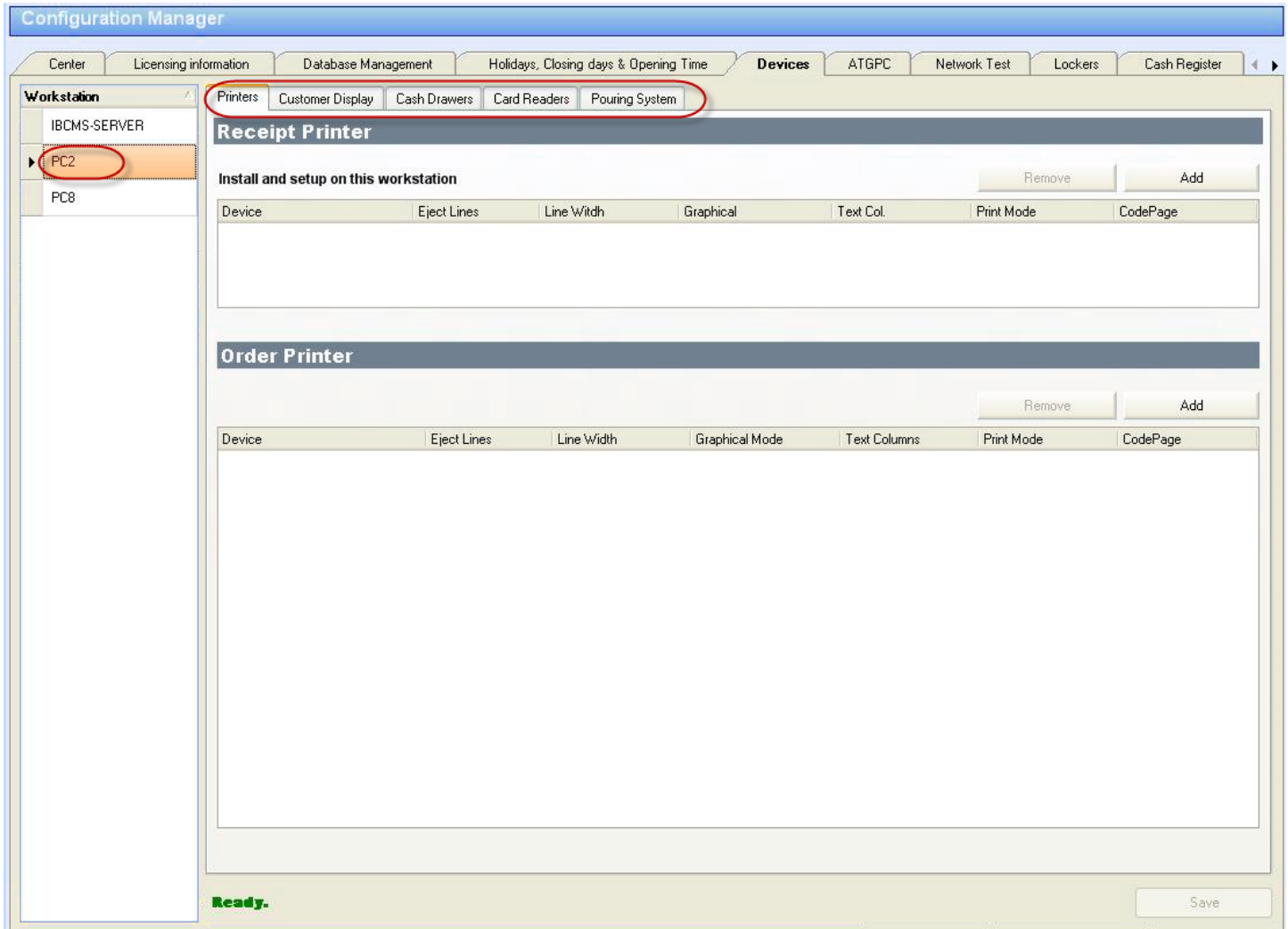
403 E. Arrow Hwy. Suite 308 San Dimas, CA. 91773  
Phone (909) 971-9656 Fax (909) 971-9729  
<http://www.Steltronicusa.com> E-Mail Jim.Osdale@Steltronic.com

Once you find this file shown above, you can right mouse click, then select send to desktop as shortcut.  
(Shown below)



Now you should have a shortcut on your workstation desktop to start the Focus program.

Please note, you may have to reconfigure some of your software settings in Focus. For example, maybe with this new workstation, your card reader is connected to COM3. You may have to change the settings in your configuration manager (under the devices tab) to setup the appropriate settings of your new PC.



After you have made all your configuration settings in Focus, you will need to run the ELO touch screen calibration utility. In the Windows tray (Next to the Windows clock), find the ELO icon, and double click it. From that selection, choose the Calibrate ELO touch Monitors.

If you find that a particular device is not working (like the receipt printer), this is most likely because the incorrect driver is in use. Please refer to the C drive on this computer, and there you will find a folder called "drivers". In this folder, you will find all of the drivers for the peripherals connected to your PC.

If you have any questions or setup problems, please contact us at (800) 942-5939

Thank you for your business.



Jim Osdale  
*Steltronic Inc.*

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