



To: Steltronic Customer	Date: September 15, 2011
Attn:	From: Jim Osdale
	Re: Computer Change Out

Urgent For Review Please Comment Please Reply

Dear Steltronic Customer,

If your bowling center has decided **against** the purchase of a new replacement server provided by Steltronic, you will need to have the PC technician install the COMPLETE WINS bowling software using the instructions found on the WINS CDROM. If you do not have this CDROM with the WINS software, we can provide it to you or you can download it. Please contact us for details of how to obtain this software.

Please keep in mind that if you have decided to use your own PC technician, then your PC Technician is the one who will support your new PC and this new PC from your PC technician is **NOT** the responsibility of Steltronic, and furthermore the questions relating to the setup and configuration of the PC are the responsibility of your PC technician.

Steltronic will "help" your PC technician with this setup, however Steltronic is not responsible to "walk your technician" though the entire process. The PC technician should refer to the installation manual found on the WINS CDROM.

If you are not comfortable with this process, Steltronic can provide a replacement PC to you that is completely configured and setup for your bowling center with complete support.

If your old server is still in operation and you want to move all your data from the old PC into your new PC, these files below are necessary to be copied.

- A. From the old server, all files located in the tcpserv\consoles.fld folder must be copied to the new PC (Overwrite the files found on the new PC)
- B. From the old server, located in the tcpserv\dati_com folder, you need these files copied to the new PC. (Overwrite the files found on the new PC)
 - a. IPNODES.LST
 - b. FUNCTION.INI
 - c. DESKSAS1.ini (and all other desksasX.ini files where X=2,3,4,5...)

You will also need to make backups of all your CDE files from the OLD pc to copy into the new PC. Refer to the CDE manual for backing up & restoring your leagues.

There is also a directory included on your new PC (If Steltronic provided it) that has all of the drivers for your hardware.

c:\drivers

PRIOR to connecting any of your hardware (Touch Screens, Receipt printers, or other peripherals), please install the correct driver first.

Sincerely,



Jim Osdale
Steltronic Inc