



To: Steltronic Customer	Date: August 16, 2011
Attn:	From: Jim Osdale
	Re: Computer Change Out

Urgent For Review Please Comment Please Reply

Dear Steltronic Customer,

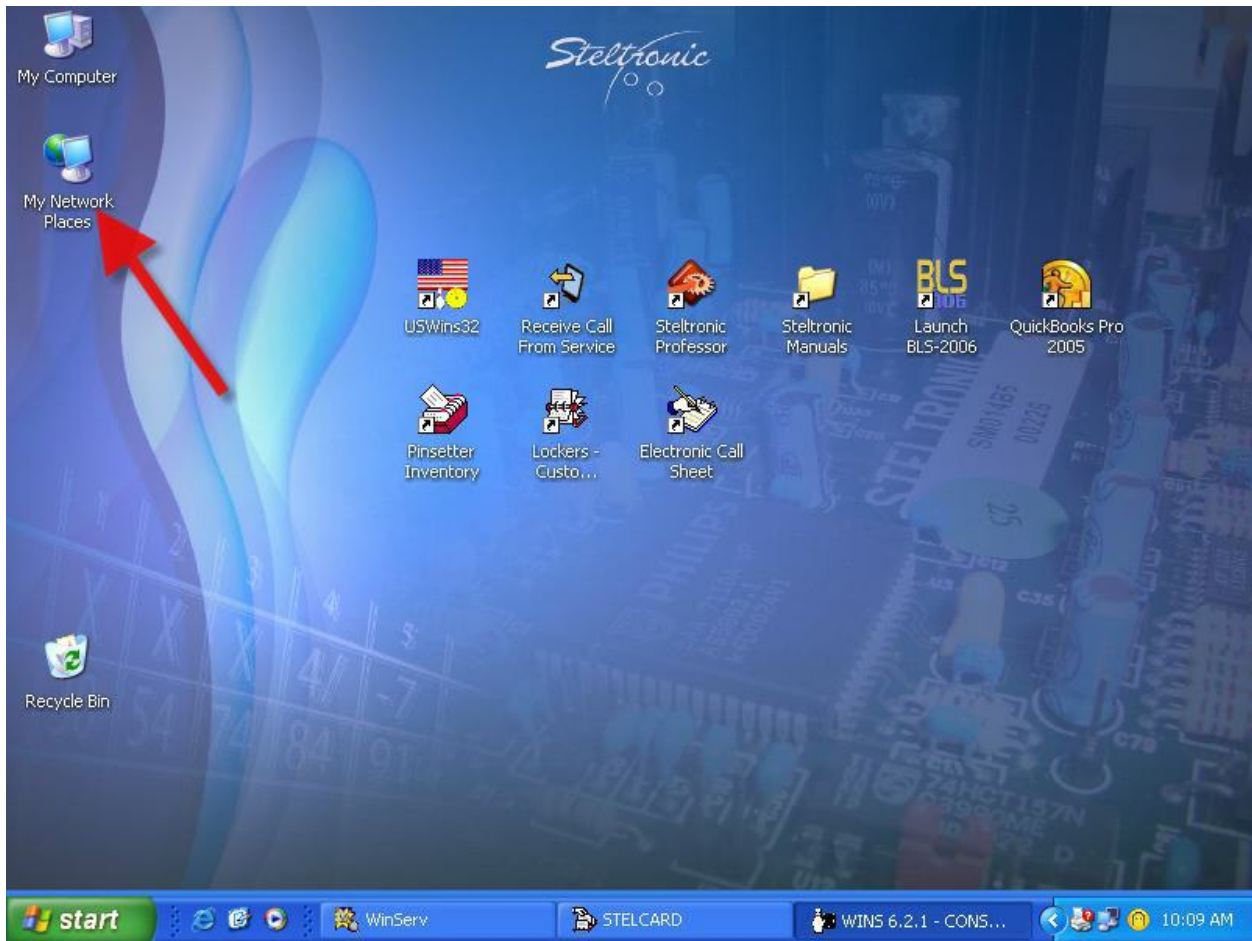
The workstation (not the main server) PC we have sent you is completely configured to work with a USB touch screen, USB printer, serial magnetic card reader, serial cash drawer, and serial cash display.

If you have purchased your own workstation PC, then you will be on your own for supporting this new PC and also the configurations found below.

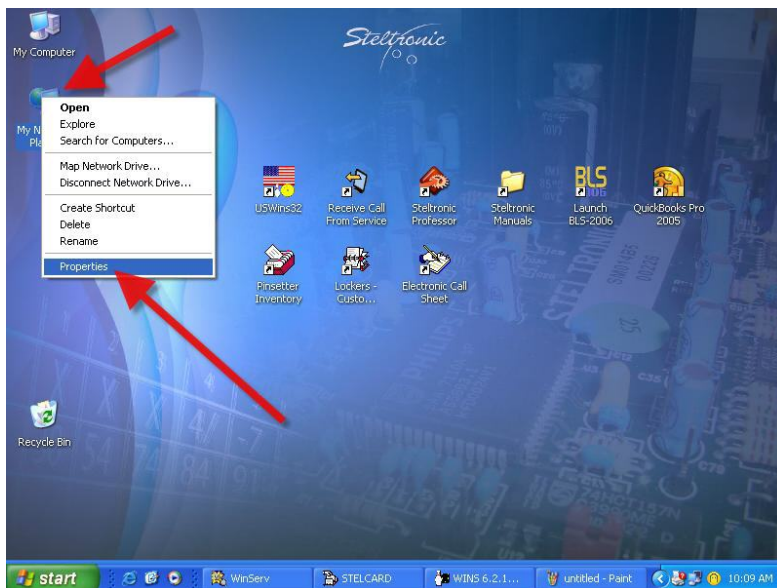
You will need to make sure that user names and passwords are identical on the server and on this workstation. We setup this PC with a user name of "owner" and the password is "own1". Please make sure this name and password are the same on the server, or if you prefer to use your own, then on this workstation you must create users and passwords that are identical on your server.

First we need to verify the PC we sent to you has a unique IP address as each computer in the building needs to have its own address.

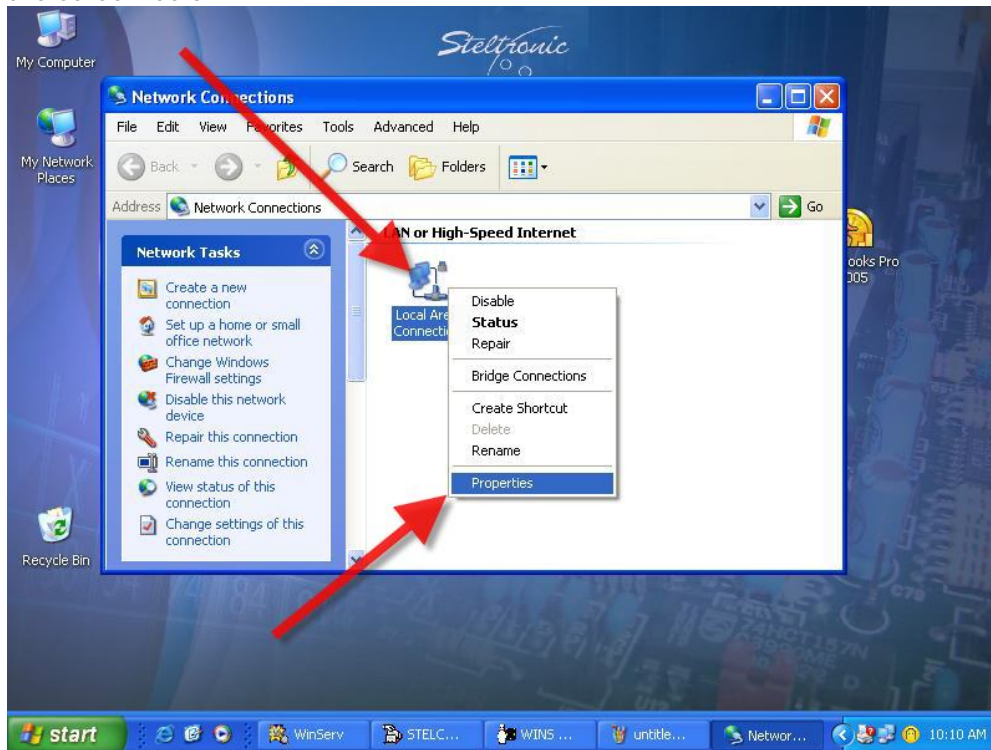
Please minimize everything so you can see your Windows desktop. Please right click on the network neighborhood icon shown by the red arrow below:



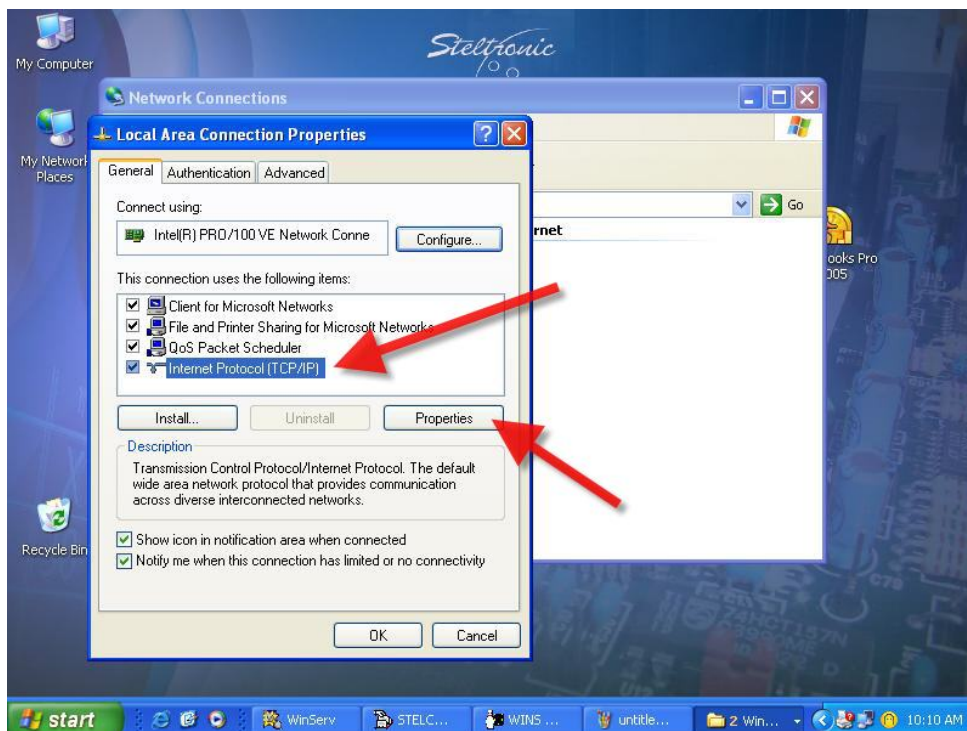
When you right click this icon, you will see the screen below, and please select properties.

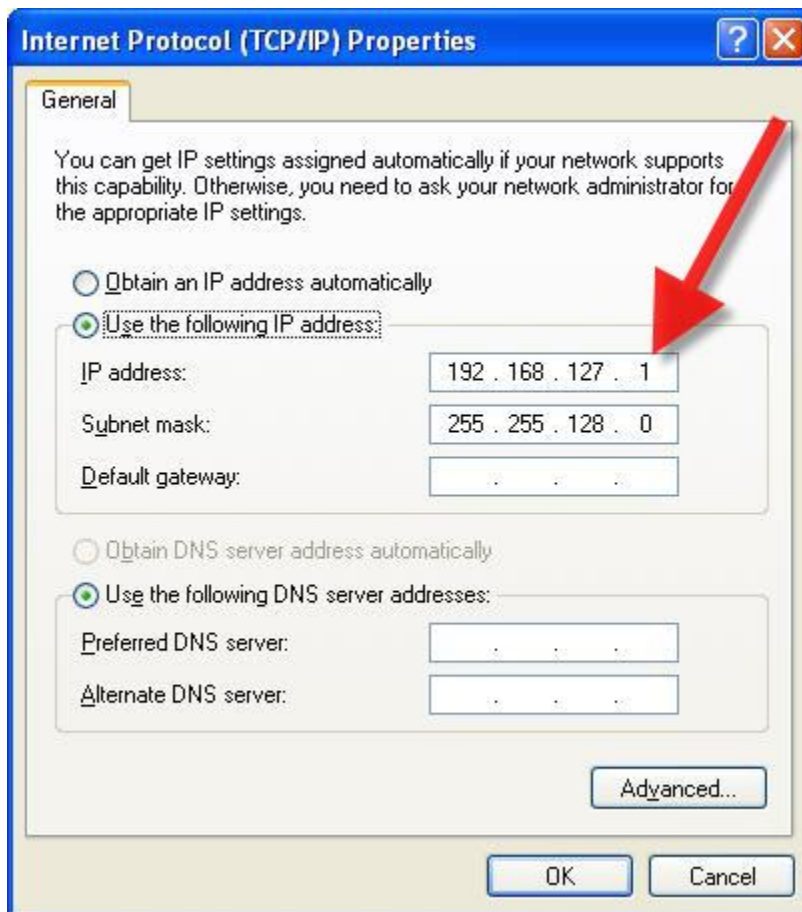


Once you select properties, you will see the screen below and you will need to right mouse click on the local area connection icon, then again select properties. When you do this, you will see the screen below.



Please select the Internet protocol (TCP/IP), then click the properties button. You will see the screen below:





All you have to do is change the last number to a number that does not exist in your bowling center. The server PC will always and must be #1, and all the other PC will be 2, 3, 4, 5...., then click OK.

After you change this IP address number, you MUST reboot the PC.

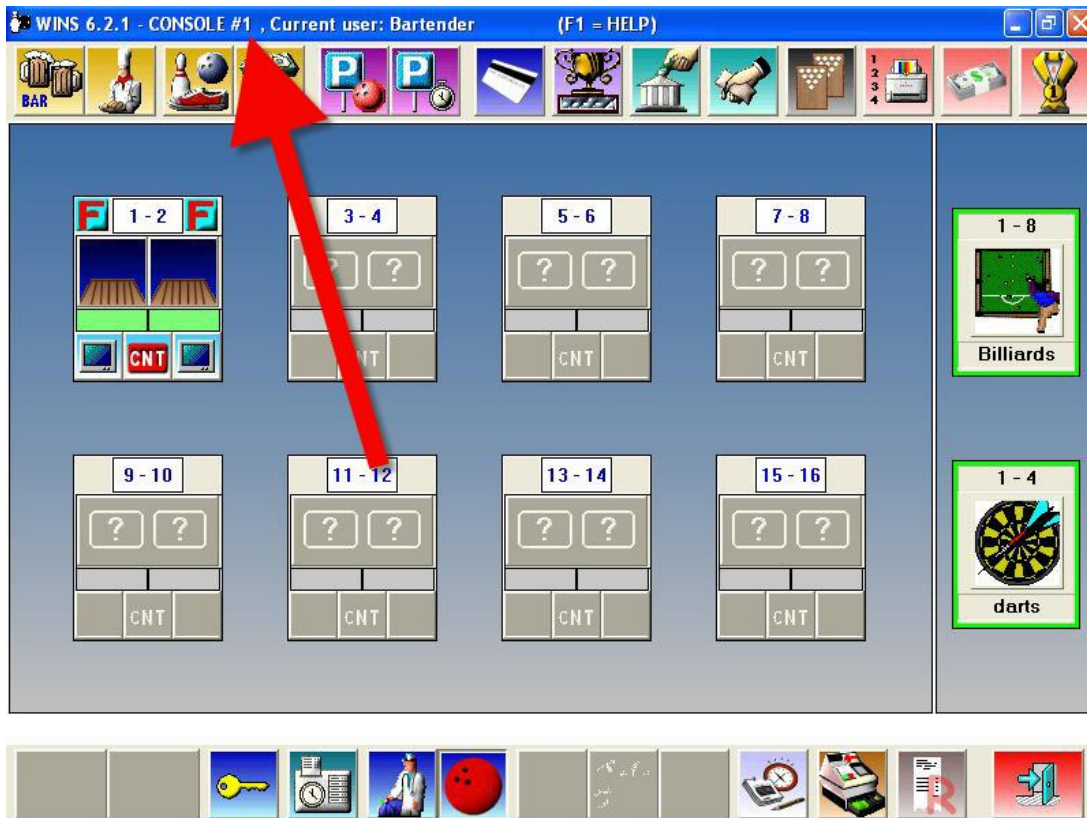
When you open "my computer", you must be able to double click on drive K and it should open a folder. If you run into any errors, it may be possibly corrected by rebooting the server and this workstation. If this does not work, you may have to "disconnect" this mapped drive and build it again.

To map a hard drive, follow these instructions:

- A. Right mouse click on the start button in Windows, then select "Explore All Users"
 - B. In the menu, click the tools menu, then select "map network drive"
 - C. For the drive letter, select K
 - D. For the folder, type this line: \\server\tcpserv
 - E. Click the finish button. If Windows opens this new folder, you can close it as this is confirmation you mapped the drive properly.
-
- A. If you have a parallel receipt printer, you will need to reconfigure your receipt printer to use the parallel port instead of the USB port that we already setup.
 - a. We installed a driver for the Samsung Bixolon model SRP 275 AG, then you may need to install the proper driver for your receipt printer.
 - B. If you have a serial touch screen (meaning the cable coming out of the touch screen has a 9 pin connector), you will need to uninstall the touch screen software and reinstall the ELO touch screen drivers for use on a serial port. Please use the CDROM enclosed to install the correct driver for your touch screen.
 - a. There are instances where the USB touch screen you have is a different model than the model that was installed into this PC. If the touch screen does not work properly, please first try to align the touch screen by selecting the calibrate mode from the ELO icon in the task bar.
 - b. If this does not work, uninstall the ELO touch driver and install the proper one for your touch screen.
 - C. We have installed the drivers for the latest USB>COM port converters. If you have older converters, you may need to uninstall the converters and install the new drivers. You can uninstall them from the Windows control panel.

We have configured this PC to be workstation #2 (or if you told us the workstation number other than #2, we configured it as such. If you need to make this workstation another number such as #3, follow the instructions below. The Steltronic system cannot and will not allow two separate PC's to run the same ID number of the workstation software.

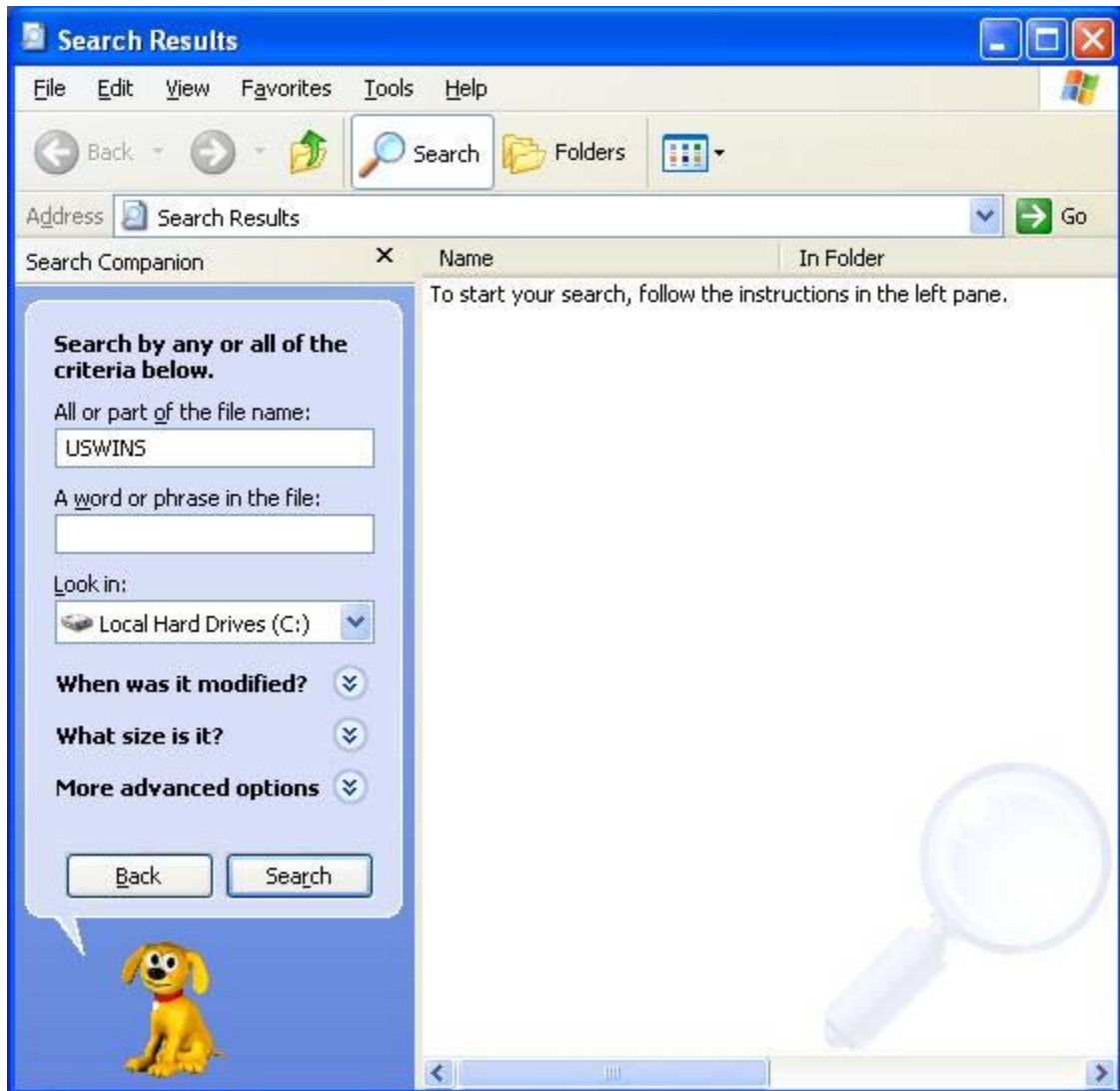
If you look at the title bar of your other workstations, you will see the number of the workstation.



Your server PC will always be #1, and each workstation in the building will have a different number, 2, 3, 4...

If your workstation we just sent to you needs to be workstation #4, this is the procedure.
(You must have an active drive K for this to work properly)

- A. Click on the start button, then select search.
- B. Search for files or folders.
- C. Search for a file called USWINS and make sure you search the entire local hard drives C



- a. When you find all the USWINS shortcuts, right mouse click on each shortcut found and select properties, then in the target window, change the last number to be your workstation number.

b. If you want this PC to be workstation #2, the target needs to be:
k:\consexewins.exe US 2

c. Otherwise, change the very last number to your desired workstation



One more shortcut to change, please do these steps again for another file called Desk Configuration. After your search is complete, change the properties of this file so that your last number in this target is the same number as your workstation number.

We have included all of the drivers that we have ever needed for the peripherals we have sent out in the past.

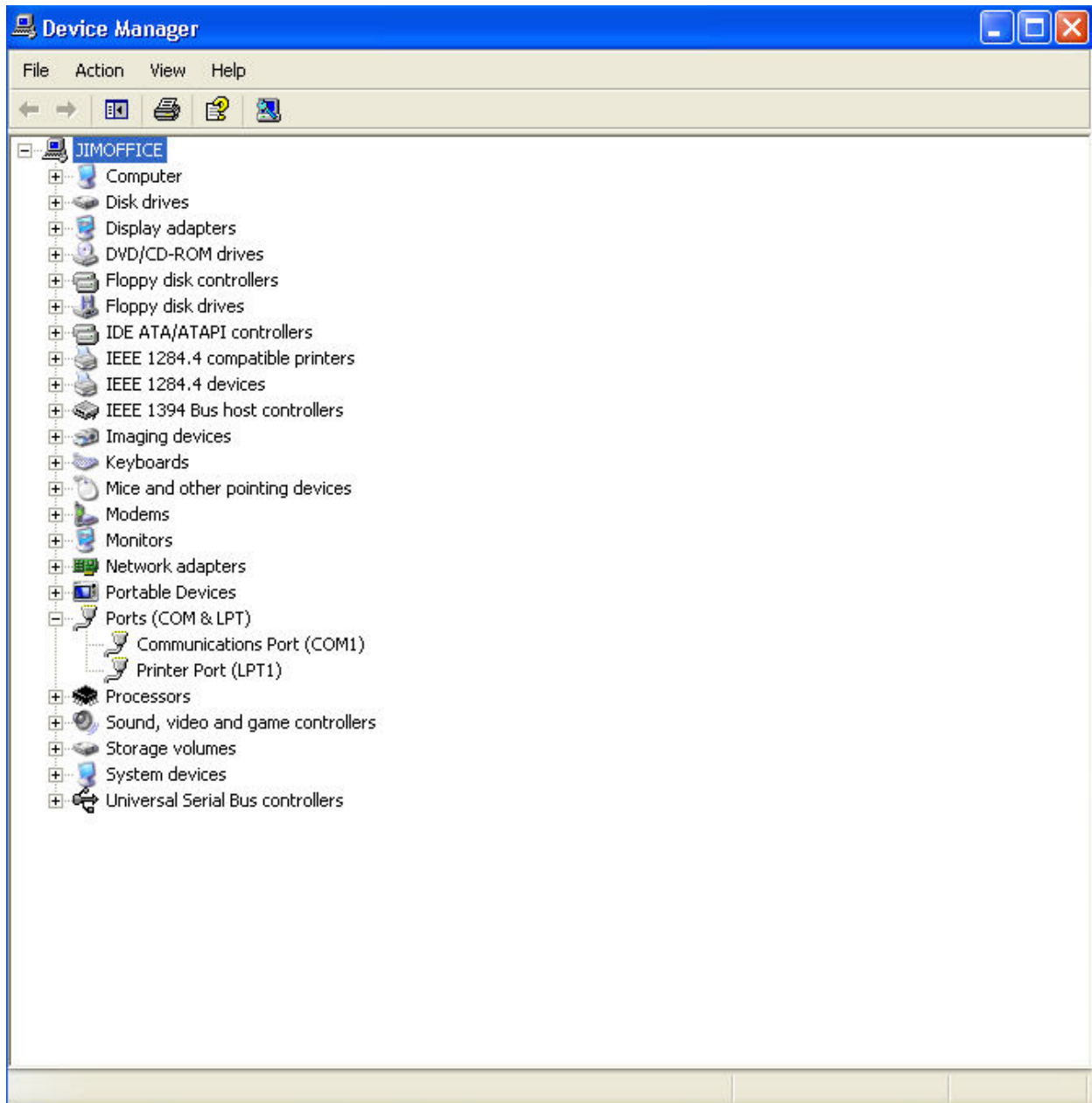
It is important to know how to connect all of your peripherals (cash drawer, cash display, card reader, and receipt printers) to this new PC. Please refer to the drawing we provided as to where each connection should take place. This PC has only one physical COM port. We have sent new COM port converters to create a COM port from a USB port.

For you to be able to see what COM port number is created when you plug in this converter, please open the device manager. To do this, right mouse click on My Computer (on your

desktop)  and select properties.



Select the hardware tab, then select the device manager button.



You will see under the PORTS section of this screen all of your com ports. When you unplug the USB converter hardware, the COM port will disappear. When you plug it back in, you will see the COM port reappear. Take note of this COM port number and write it down as to which piece of hardware is plugged into the COM port. For example, maybe your cash drawer is plugged into this converter and Windows has numbered it as COM5.

To assign your cash drawer to COM4, click start | programs | Steltronic | Desk Configuration. Now you can assign your cash drawer on this screen to COM 5.

IMPORTANT: Each time you change something in the desk configuration screen, you must exit WINS on this PC and restart WINS for the change to take place. Basically, when WINS starts, it reads this configuration screen computer file, but only reads it when the WINS software first starts.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim Osdale". The signature is written in a cursive, slightly slanted style.

Jim Osdale
Steltronic, Inc