



March 2, 2012

## S E R V I C E B U L L E T I N

**Subject:** Bowler Console Keypad Failures

**Distribution:** All customers that have QWERTY keypads installed (shown below)



**Issue:** Static electricity can cause the internal PCB to fail

**Resolution:** A new grounding wire can be added to your existing keypad

**Description:** When the bowlers are using the keypad, it's possible the static electricity generated by the touch of a finger to the keypad can cause failures.

**Instructions:**

Please see the attached diagram for installing a new ground wire to your existing QWERTY keypads

Sincerely,

Steltronic, Inc

