

# S E R V I C E B U L L E T I N

**Subject:** Rebooting Your Steltronic System

**Distribution:** All customers that have Focus software



**Issue:** The Steltronic computers (front desks, back office, and all lane computers (VLC's) need to be rebooted daily.

**Resolution:** Each day, you can reboot all VLC's from within the Focus software inside of the lane pair settings screen.

**Instructions:** Your server PC and workstations need to be rebooted daily. We prefer that you leave everything on through the AM hours at night (except your monitors can be turned off), and if you open at 9AM, please have your opening employees reboot the server and workstations EVERY day.

Your Vision lane computers can also be rebooted daily when you reboot your server, so please make sure that all of your lane computers are rebooted daily.

You will find this to be **VERY** effective for Windows XP computers (and your Vision lane computers also have Windows Embedded installed) because this will clear out all the memory for a "fresh start" each day.

If you have further questions, please visit our technical website at <http://www.steltronicusa.com> or call technical support at (909) 287-0712

We thank you for your cooperation in this matter and most of all this is a reminder that a virus in your computer is NOT covered under your warranty program.